

Somerset Domestic Homicide Review Case 019 Action Plan

Recommendation/ Action	Scope of recommendation; Local, Regional or National	Action to Take	Lead agency	Key milestones achieved in enacting recommendation	Target date	Date of completion and outcome
Additional training to be provided to all this agency's staff in relation to identifying Domestic Abuse and Violence and making appropriate referrals.	Local	Staff to be continued to be booked onto SCC organised multi-agency training dates	Somerset Drug and Alcohol Service		31.3.2019	
This agency to ensure risk assessments are reviewed and completed in absence of the service user if they continually fail to engage in treatment and risk management plan to consider and address "past" issues as well as "present".	Local	Policy and procedures to be reviewed and updated if required	Somerset Drug and Alcohol Service		Within 3 months of publication	
This agency to consider developing "Crisis, Relapse & Contingency Plans" with details of emergency contacts and useful advice to use in the event of serious distress.	Local	n/a This has now been implemented and is operational.	Somerset Drug and Alcohol Service		Complete	Spring 2018 In place
Information volunteered re relationship difficulties should stimulate further questioning / "professional curiosity" by staff involved to gain fuller understanding of what client is experiencing at that time. This could be fulfilled by emphasising the importance in	Local	Policy and procedures to be reviewed and updated if required Training content to be reviewed	Somerset Partnership NHS Foundation Trust		Within 3 months of publication	

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safeguarding adults training and the Trust's newsletter as a reminder.		Inclusion in agency newsletter				
Risk screen and information to be completed in relation to all MHA assessments to include recording current suicide risk. This would be achieved by monitoring this practice through supervision and caseload management.	Local	Audit of case supervision and management meetings/ records	Somerset Partnership NHS Foundation Trust		Within 3 months of publication	
This agency, with the support of the Chair, to seek further guidance and clarity to be sought from the Home Office in relation to sharing information about an 'alleged perpetrator' following a suicide.	Local	Letter to be sent to the Home Office	Somerset Clinical Commissioning Group		Complete	Home Office responded to say are exploring this issue with health officials, lawyers and policy colleagues with the aim of issuing guidance in the future.
In all cases of assault that attend the Emergency Department, the nature of the assault should be documented	Local	Operational procedures to be reviewed and	Taunton and Somerset NHS Foundation Trust			Within 3 months of publication

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and the victim should be asked who the perpetrator of the assault was. This should be clearly documented. If domestic abuse is identified staff should act in line with Trust policy.		amended if required				
This agency to continue with plans to employ a Homeless Health Support Worker for the Trust to assist with co-ordinating multi-agency intervention (including where domestic abuse identified) when required following attending the Emergency Department	Local	Recruitment to be progressed, and post appointed to	Taunton and Somerset NHS Foundation Trust		Completed July 2018	Joint post funded by Arc
Review if improvements can be made to the Emergency Department's response to domestic abuse e.g. Routine enquiry.	Local	Meeting with Emergency Department Clinical Lead	Taunton and Somerset NHS Foundation Trust		31.3.2019	
This agency to share the overall findings of the DHR with Emergency Department Staff	Local		Taunton and Somerset NHS Foundation Trust		Within 3 months of publication	September 2018 Findings shared
This agency to add a slide to the Emergency department training presentation outlining the issues raised by this case.	Local		Taunton and Somerset NHS Foundation Trust		31.12.2018	

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Learning from this review report to be shared with the Trust Safeguarding Committee	Local	IMR findings and Overview report to be shared	Taunton and Somerset NHS Foundation Trust		Within 3 months of publication	September 2018, report presented
All referrals to the Safeguarding team to be considered for flagging on the MAXIMS system. Flags to be added for medium risk cases (alongside current high risk flagging) and to use professional judgment when considering flagging other cases.	Local	Operational procedures to be reviewed and changed	Taunton and Somerset NHS Foundation Trust		Within 3 months of publication	
This agency to change wording on front page of Domestic Abuse policy from 'Women should be regularly asked if they are experiencing domestic abuse' to 'Ask any individuals who's attendance could be related to Domestic Abuse (such as assaults of physical injuries) if they are a victim of Domestic Abuse and to use more consistent terminology in the policy; using the term Domestic Abuse rather than Domestic Violence.	Local	Policy to be changed Training to incorporate this	Taunton and Somerset NHS Foundation Trust		Completed June 2018	
'Situational couple violence' recognised as an issue and to be added to the current DA procedural guidance, to include information on screening techniques. In addition, this	Local	Policy to be changed Training to incorporate this	Avon and Somerset Constabulary		Within 3 months of publication	

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guidance will need to be disseminated through training.						
This agency to ensure that there is a process in place across the force where repeated DA reporting (including reports by third parties) are tasked for review and followed up by Neighbourhood Beat teams.	Local	Operational procedures to be reviewed	Avon and Somerset Constabulary		Within 3 months of publication	
This agency to revise their safeguarding policy ensuring that domestic abuse is covered in detail with regards to spotting the signs of abuse, and steps that can be taken to help safeguard a victim from harm.	Local	Policy and procedures to be reviewed and amended	Taunton Association for the Homeless		Within 3 months of publication	
This agency to forge closer links with the domestic abuse specialist service in Taunton; Somerset Integrated Domestic Abuse Support Service to ensure that staff feel confident in signposting and making referrals to this agency.	Local	Lead to be identified in each agency for liaison Joint development plan to be established	Taunton Association for the Homeless		Within 3 months of publication	
BGSW CRC case managers to receive training in order to identify and take appropriate actions when there is potential domestic abuse in cases they manage.	Local	Staff to be identified and to attend specialist domestic abuse training multi-agency course (SCC organized)	BGSW Community Rehabilitation Company		Within 3 months of publication	

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This agency to ensure that staff demonstrate they clearly understand and adhere to BGSW CRCs approach to managing potential domestic abuse	Local	Audit to be organized and findings shared with Somerset Domestic Abuse Board	BGSW Community Rehabilitation Company		Within 3 months of publication	
Staff to clearly understand and adhere to BGSW CRCs approach to safeguarding	Local	Audit to be organized	BGSW Community Rehabilitation Company		Within 3 months of publication	
Case managers to develop an investigative approach when working with service users. With a particular emphasis on identifying potential domestic abuse, safeguarding, vulnerability and protected characteristics.	Local	Operational procedures to be reviewed and training/development organised where required	BGSW Community Rehabilitation Company		Within 3 months of publication	
Case managers to develop effective information gathering/sharing practice with police and other key partner agencies.	Local	Policy and procedures to be reviewed	BGSW Community Rehabilitation Company		Within 3 months of publication	

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To promote their services to all individuals who maybe experiencing abuse regardless of gender or sexuality.	Local	Targeted awareness raising with local statutory and other key agencies to improve knowledge	Somerset Integrated Domestic Abuse Service		Within 3 months of publication	
SSAB to lead on sharing learning from DHR19 in relation to professional curiosity across health economy in Somerset and gain assurance that this learning is embedded across all NHS Trusts and change is implemented.	Local	Key learning points relating to health agencies to be summarised and learning 'bulletin' to be issued	Somerset Safeguarding Adults Board (via Somerset Partnership rep)		Within 3 months of publication	
All Panel members to raise awareness of male victims of domestic abuse amongst their organisation.	Local		Safer Somerset Partnership		Within 3 months of publication	
Police and BGSW CRC to consider how they could improve communication channels where a individual is on licence and repeated involved in domestic incidents or similar.	Local		Avon and Somerset Constabulary and BGSW CRC		Within 3 months of publication	
Home Office to consider mandating housing associations to become part of DHR Panels where they have had some involvement in order to improve	Local	Independent Chair to write to the Home Office advising of this recommendation	Home Office / Safer Somerset Partnership (via Independent DHR Chair)		August 2018	05.03.2019 Home Office confirmed will consider doing this &

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awareness and responses for domestic abuse victims.						also re-emphasised that agencies should participate in a DHR if requested.